

*“Some of the products decayed because the truck was stuck for a week at the customs in Dover.”*

You need to make sure your goods are properly packed and protected to prevent damage during transportation. It's also important to select a reputable carrier with appropriate transport (for example, refrigerated trucks for perishables) and experience in the safe delivery of your particular product. If you select the wrong carrier, your products could be damaged or delayed, resulting in extra costs or loss of business. Also, remember that if your product spills or leaks during transportation and causes environmental damage, you might be liable for clean-up costs.

Delivery vehicles can be involved in road traffic accidents, causing injury to people, damage to the vehicle and to the product – even minor incidents or roadworks can cause significant delays. And if your goods are to be transported by rail, sea or air, they could be delayed by industrial action at any stage in their journey. Similar hazards exist if you use your own transport.

You can't transport dangerous goods by road, rail or inland waterways without first getting advice from a dangerous goods safety adviser (DGSA) and supplying them with relevant information/datasheets about the dangerous material.

## Tips

- Investigate different transport options and make the most appropriate choice for your particular operation and products – the cheapest isn't always the best!
- Insurance companies can provide you with insurance for transport risks.

## Useful links

Health and Safety Executive – Carriage of dangerous goods  
[www.hse.gov.uk/cdg/index.htm](http://www.hse.gov.uk/cdg/index.htm)

Health and Safety Executive – Vehicles at work – the route map  
[www.hse.gov.uk/workplacetransport/index.htm](http://www.hse.gov.uk/workplacetransport/index.htm)

Health and Safety Executive – Moving goods safely  
[www.hse.gov.uk/movinggoods/index.htm](http://www.hse.gov.uk/movinggoods/index.htm)